



# Information for Ukrainian refugees in Spain



GOBIERNO  
DE ESPAÑA

MINISTERIO  
DE INCLUSIÓN, SEGURIDAD SOCIAL  
Y MIGRACIONES



## What do I need to enter Spain?

If you are a Ukrainian national and wish to enter Spain, you do not need to apply for a visa if you have a biometric passport. Ukrainians with a biometric passport do not need a visa to enter the Schengen area.

If you are Ukrainian and want to enter Spain, but you do not have a biometric passport or travel documents, you can go to a consular office of a country bordering Ukraine (for example, Poland, Romania, Hungary, etc.) to have your situation studied.

If you do not have a passport or any travel documents, please present your birth certificate or any document that proves your identity, as well as, if you have it, any document that proves your residence in Ukraine before February 24, 2022

•In the case of minors: birth certificate of the minor, certificate that certifies the family relationship or relationship with the guardians or people who accompany the minor and are in charge of him.

Related information: [Communication from the Commission providing operational guidelines for the management of the external borders in order to facilitate border crossings at the borders between the EU and Ukraine. In the Schengen area, you will be in a regular situation for 90 days.](#)

### INFORMATION ON TEMPORARY PROTECTION

The Council of the EU has approved the Decision by which Council Directive 2001/55/EC, on the protection of displaced persons, enters into application and which will automatically allow displaced Ukrainians to reside, work or study in the European Union for one year, extendable up to three years, without having to apply for asylum.



## ■ Will I be able to work while I am in Spain? What rights does temporary protection give me?

- It grants a residence and work permit.
- This is valid for the entire duration of protection.
- Beneficiaries of temporary protection have the right to the following
  - Work for yourself or someone else.
  - Access the services provided in the reception system.
  - Medical care.
  - Children under the age of eighteen will also have the right to access education under the same conditions as nationals of the host EU country.

## ■ What documentation is necessary to present to request temporary protection?

This information, as well as the specific procedure for your request, will be available shortly, through this same web page.

## ■ Who can apply for temporary protection?

This information, as well as the specific procedure for your request, will be available shortly, through this same web page.



## RECEPTION PROCEDURE FOR PEOPLE DISPLACED TO SPAIN

**In the case of lack of economic resources, people who meet the following requirements may request access to the Reception System:**

- a) people displaced from Ukraine as of February 24, 2022 as a result of the Russian invasion that began on that date.
- b) people residing in Ukraine who were in Spain when the conflict broke out and have not been able to return to their country.

In both cases, Ukrainian nationals residing in Ukraine and third-country nationals or stateless persons residing in Ukraine for a long time (ie more than 5 years), with their families, are included.

**This system provides for an intervention methodology of itineraries by phases, depending on the degree of autonomy that the recipients of the actions acquire:**

- The first phase consists of the reception in a device in which the coverage of basic needs is offered, helping the beneficiaries to acquire the necessary skills for the development of an independent life.
- The second phase begins when people end their stay in the reception facility and need to continue receiving support through financial aid for rent and attention to basic needs.

These actions are carried out through a state network made up of Refugee Reception Centers dependent on the Ministry of Inclusion, Social Security and Migration. (<https://extranjeros.inclusion.gob.es/es/ProteccionAsilo/car/index.html>) and other devices subsidized by it and managed by non-profit entities.



## What is the procedure to access the Reception System?

The procedures for accessing the International Protection Reception System include a first evaluation of compliance with the requirements and the needs of the people requesting access and subsequently a referral to a reception position. To carry out this first assessment, it is necessary for the person to contact the entity that provides this service in the province, for which the list can be consulted on the Ministry's website.

## What can I do if I was in Spain before February 24?

If you had been in Spain for less than 90 days, your situation is still regular. In the Schengen area, you will be in a regular situation for 90 days from entry.

If you had an immigration application in process or in force, and the situation in Ukraine makes it impossible for you to obtain some of the documents necessary to process your residence and work authorization, go to the Immigration Office of the province where you live.

### OTHER INFORMATION OF INTEREST

- The emergency telephone number in Spain is 112
- The police phone number is 091
- The telephone number for victims of Gender Violence is 016
- **The contact details of the Ukrainian embassy in Spain are:**

Calle Ronda de Abubilla, 52 28043 Madrid, España

Tlf.: +34917489360 Tlf.: +34 913887178 Web: <https://spain.mfa.gov.ua/es>



## TELEPHONES OF INTEREST FOR DISPLACED PEOPLE FROM UKRAINE

The entities financed by the Ministry of Inclusion, Social Security and Migration, which are part of the State Shelter Network, are deployed throughout the territory 24 hours a day to provide an immediate response to any information or shelter needs of people displaced from Ukraine.

CCAA	PROVINCIA	ENTIDAD	TELÉFONO DE URGENCIA
ANDALUCÍA	Almería	CRE	900221122
ANDALUCÍA	Cádiz	CEAR	690038390
ANDALUCÍA	Córdoba	ACCEM	637274256
ANDALUCÍA	Granada	CRE	900221122
ANDALUCÍA	Huelva	CRE	900221122
ANDALUCÍA	Málaga	CEAR	628610756
ANDALUCÍA	Sevilla	CEAR	683461363
ARAGÓN	Zaragoza	ACCEM	637274256
C. VALENCIANA	Alicante	CRE	900221122
C. VALENCIANA	Castellón	CRE	900221122
C. VALENCIANA	Valencia	CRE	900221122
CANARIAS	Las Palmas	CEAR	646976993
CANARIAS	Santa Cruz de Tenerife	CEAR	608259035
CANTABRIA	Cantabria	CRE	900221122
CASTILLA-LA MANCHA	Albacete	ACCEM	637274256
CASTILLA-LA MANCHA	Guadalajara	ACCEM	637274256
CASTILLA-LA MANCHA	Toledo	ACCEM	637274256
CASTILLA Y LEÓN	Ávila	ACCEM	637274256
CASTILLA Y LEÓN	Burgos	ACCEM	637274256
CASTILLA Y LEÓN	León	ACCEM	637274256
CASTILLA Y LEÓN	Salamanca	ACCEM	637274256
CASTILLA Y LEÓN	Segovia	ACCEM	637274256
CASTILLA Y LEÓN	Valladolid	ACCEM	637274256
CATALUÑA	Barcelona	CRE	900221122
CATALUÑA	Girona	CRE	900221122
CATALUÑA	Lleida	CRE	900221122
CATALUÑA	Tarragona	CRE	900221122
COMUNIDAD FORAL DE NAVARRA	Navarra	CRE	900221122
EUSKADI	Álava	CEAR	649817784
EUSKADI	Guipuzcoa	CEAR	660690856 y 649817784
EUSKADI	Vizcaya	CEAR	688779425 y 649817784
Extremadura	Cáceres	ACCEM	637274256
GALICIA	Coruña	ACCEM	637274256
GALICIA	Lugo	ACCEM	637274256
GALICIA	Pontevedra	ACCEM	637274256
ILLES BALEARS	Illes Balears	CRE	900221122
LA RIOJA	La Rioja	CRE	900221122
MADRID	Madrid	ACCEM	637274256
MADRID	Madrid	CRE	900221122
PRINCIPADO DE ASTURIAS	Asturias	ACCEM	637274256
REGIÓN DE MURCIA	Murcia	ACCEM	637274256